

Paperless billing- FAQ's

How can I apply for paperless billing with Agrii?

You can apply to receive all billing documents electronically by emailing Agrii at paperlessbilling@agrii.co.uk

How long will it take to transfer my billing documents to the electronic process?

We will amend your account within a couple of working days so future invoices will be electronic - we will email you back to advise this has been done.

Can I revert to a hardcopy of my billing documents if I do not like receiving the email version?

Yes, customers have the opportunity to convert back to hardcopy billing at any time. Please email your request to Agrii at paperlessbilling@agrii.co.uk to end the electronic billing service.

There is more than one landowner/ account holder for my farm business, can we receive duplicate copies?

Yes, Agrii can send electronic invoices to more than one email address for accounts registered to receive paperless billing- simply supply us with the required emails addresses and we will arrange this for you.

Can I have my invoices electronically and my statements as hardcopy?

No, unfortunately Agrii are unable to split account preferences. Billing documents can be supplied either electronically or by hardcopy, not a combination of both.